

ISO 9001:2015 REVISION

Evolution of quality management

Versions before 1994 - Focus on control of final product - Specialists singularly responsible	ISO 9000:1994 - Integrated quality assurance - QM is everyone's responsibility - Focus on procedure manuals	ISO 9000:2000 - Key leadership responsibility - Stakeholder perspectives - Viewing customers in a new way
ISO 9001:2008 - Continual improvement - Meeting customer requirements - Conforming to regulatory requirements	ISO 9001:2015 - Risk-oriented - Process-oriented - High-level structure	

Changes and their impact

ADDED

- New high-level structure
- Risk management
- Harmonization with other management systems

AMENDED

- QM manual
- Documentation requirements
- Representative appointed by top management

The ISO 9001:2015 provides a stable framework of requirements for the next ten years.

The generic approach provides the necessary relevance for all enterprises regardless of their size, organizational structure, industry or sector.

What does the new structure look like?

ISO 9001:2008	ISO 9001:2015
1 Scope Introduction	1 Scope Introduction
2 Normative Reference	2 Normative Reference
3 Terms and Definitions	3 Terms and Definitions
4 Quality Management System Plan	4 Context of the Organization Plan
5 Management Responsibility	5 Leadership
6 Resource Management	6 Planning
7 Product Realization Do	7 Support
8 Measurement, Analysis and Improvement Check, Act	8 Operation Do
	9 Performance Evaluation Check
	10 Improvement Act

What to do next?



No legal liability. Status: April 2015

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