

# QHSE Policy Statement

Quality, Health, Safety and Environment  
at TÜV Rheinland



The ability of TÜV Rheinland to continually improve the quality of the services we provide to our customers is key to our long-term business success. Part of that success includes an emphasis on ensuring human health, operational safety, environmental protection, quality improvement, and community goodwill. Quality, Health, Safety, and the Environment (QHSE) must be integrated throughout all business activities, behaviors, and strategic decisions. We are committed to deploy our QHSE culture worldwide by striving to eliminate non-conformances and incidents and to operate our business in a sustainable manner. This commitment is in the best interests of our customers, our employees and contractors, and the communities in which we live and work.

TÜV Rheinland requires an active commitment to and accountability for QHSE from all employees as well as contractors whom we employ in the course of our business operations. Beginning with the Senior Management Group, all line managers have a leadership role in communicating, implementing, and ensuring compliance with QHSE policies and standards. Management is also responsible to provide sufficient resources for effective QHSE management.

The commitments listed are in addition to our basic obligation to comply with TÜV Rheinland standards as well as all applicable laws and regulations in effect where we operate. This is critical to our business success because it allows us to systematically minimize all losses and adds value for our interested parties.

Cologne, November 2023

Dr.-Ing. Michael Fübi

Chairman of the Executive Board of TÜV Rheinland AG

## OUR COMMITMENT IS TO:

- Protect, and strive for improvement of the environment as well as the health and safety of our employees, customers, and third parties in the course of our business operations.
- Meet specified customer requirement and ensure continuous customer satisfaction.
- Improve our performance on issues relevant to our stakeholders which we can impact, and share with them our knowledge of successful QHSE programs and initiatives.
- Set QHSE performance objectives, measure results, assess and continually improve processes, services and product quality using an effective management system.
- Continually evaluate our QHSE performance and the effectiveness of our management system through regular reporting, audits, reviews, and external benchmarking.
- Eliminate and control nonconformities and workplace hazards to reduce QHSE risks.
- Provide all employees with appropriate training and personal protective equipment when work hazards cannot be completely eliminated.
- Promptly and thoroughly investigate every incident and deviation from regulatory, management system requirements, or corporate policy to identify root causes and formulate corrective actions to minimize the probability of recurrence.
- Develop and implement plans for response to and recovery from any emergency or crisis which results in environmental pollution, personal injury, property damage, or other business disruption.
- Minimize our per capita impact on the environment through pollution prevention, reduction of natural resource consumption and emissions, and the reduction of waste generation.
- Apply our technical skills to all HSE aspects in the design and engineering of our services.
- Communicate, consult and involve employees, contractors and other relevant stakeholders openly and honestly on QHSE matters.
- Reward outstanding QHSE performance.