



Uganda Pre-Export Verification of Conformity (PVoC) Scheme Frequently Asked Questions (FAQs)

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01 What does PVoC stand for?



PVoC stands for Pre-Shipment Verification of Conformity. It is a service that ensures imported goods meet the required standards and regulations of the importing country.

02 What are the regulated products under the PVoC scheme?



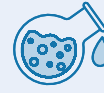
Toys



Electrical and electronics



Automotive



Chemical products (including cosmetics)



Mechanical material and gas appliances



Textile, leather, plastic and rubber



Furniture (including wood and metal articles)



Paper and stationary



Protective safety equipment



Food and food products



Used products

All pre-packaged products require a Certificate of Conformity. More details will be provided by our experts.

What is the purpose of having a Uganda PVoC scheme?

03



In order to protect the consumers in Uganda from substandard products and to assure safe and quality approved products entering the Ugandan market, the Uganda National Bureau of Standards has implemented under UNBS Act of 1983 mandatory requirements for product imports under the Pre-Export Verification of Conformity to Standards Programme (PVoC).



The PVoC program requires that regulated product imports are verified for compliance in the country of export and before entering the Ugandan market.



A Certificate of Conformity (CoC) is issued by TÜV Rheinland if the products are confirmed as compliant. The CoC is used at Uganda customs points to clear the shipment.

04 What is a Certificate of Conformity (CoC)?



The certificate of conformity (CoC) is a document that verifies that imported goods are in line with the applied regulations and standards of the destination country.

05 What is the process of issuing a Certificate of Conformity (CoC)?

The exporter or importer will apply to TÜV Rheinland for a CoC by filling the application form. A signature is required to acknowledge TÜV Rheinland's T&Cs.



If test reports are available by the applicant, those are considered and reviewed by the technical experts.

TÜV Rheinland will inspect the consignment and test* the product in one of the accredited laboratories worldwide to ensure it meets the defined requirements.

* Testing charges are borne by the applicant

Based on a successful conformity evaluation result, we issue a CoC.

If the product is non-compliant, we will report the issues to the applicant to work on the corrective measures (where applicable).

Non-compliant products that were / could not (be) rectified are removed from the consignment.

What documentation is required for PVoC services?

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The documentation required for PVoC inspections varies depending on the type of product being assessed, but it can include duly filled application form, technical specifications, and test reports from an accredited laboratory.

07 What are the benefits of using TÜV Rheinland for Uganda PVoC scheme services?



TÜV Rheinland PVoC services provide assurance that imported goods meet the necessary standards and regulations, which can prevent delays in customs clearance and potential fines or penalties.

How does TÜV Rheinland perform PVoC inspections?

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TÜV Rheinland performs PVoC inspections by checking the conformity of products with the relevant standards and regulations through visual inspections, sample testing, and review of conformity documents.

09 What is the turnaround time for inspections with TÜV Rheinland for Uganda PVoC Scheme services?




The turnaround time for PVoC services with TÜV Rheinland Uganda varies depending on the type of product being assessed, but **once all requested conformity documents are submitted by the applicant, we ensure to schedule an inspection within two days***.

* Assuming the consignment is ready for inspection.

10 How can I request Uganda PVoC services from TÜV Rheinland?


You can request PVoC services through the following means:

UESW Portal

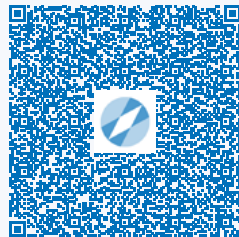


Scan here
to view UeSW Website or

Click here




CompassGo Platform




Scan here
to view ComPassGo Website or

Click here




TÜV Rheinland Website



Scan here
Submit an enquiry through our website or

Click here




For countries such as UAE, China and India, it is mandatory to apply through the UESW portal.

What countries does TÜV Rheinland provide services for Uganda PVoC scheme?

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TÜV Rheinland has a global mandate by UNBS to provide PVoC services; the nearest TÜV Rheinland location can be found using the global location finder [here](#) or scan this QR Code.



Scan here
to find the nearest location or

Click here

12 What is the fee structure under Uganda PVoC Scheme?

Route	Ad Valorem fee as a percentage of the declared FOB value	Minimum Fees USD (Excluding Taxes)	Maximum Fees USD (Excluding Taxes)
A	0.50%	235	3,000
B	0.45%	235	3,000
C	0.25%	235	3,000
D	0.50%	235	3,000

THE FEE DOES NOT INCLUDE:

- Testing fees
- Loading supervision and container sealing costs
- Registration and licensing costs
- A surcharge may apply where goods or facilities are not available at the agreed time, where consequently an additional inspection visit is required

Shipments of a value below USD 2,000 are not subject to PVoC.

13 What happens if my products do not pass the PVoC review or evaluation process?



If your products do not pass the PVoC [conformity evaluation](#), TÜV Rheinland will provide a detailed report outlining the areas of non-conformity. You can then take steps to rectify the issues and request a [re-evaluation](#).

What are the consequences of importing non-compliant products?

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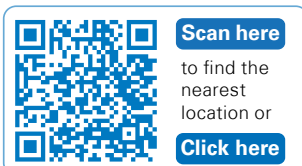
Importing non-compliant products can result in significant financial losses due to customs delays, fines, and even product recalls. It can also damage a company's reputation and lead to legal issues.

15 Can TÜV Rheinland help with product certification?



Yes, TÜV Rheinland can assist with product certification in addition to PVoC services.

For more information, please reach out to your nearest TÜV Rheinland office.



16 Are there any exemptions to PVoC services?



Some products may be exempt from PVoC services such as those intended for personal use or those covered under specific trade agreements. However, for all those exemptions an official communique by UNBS has to be available / obtained.

How can TÜV Rheinland ensure the confidentiality of my product information?

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TÜV Rheinland follows strict confidentiality policies and procedures to protect the privacy of its clients' product information. More information [here](#).

18 Can TÜV Rheinland provide technical support and guidance?



Yes, TÜV Rheinland can provide technical support and guidance throughout the PVoC [evaluation](#) process and beyond.

19 What happens if there is a dispute over the PVoC inspection results?



If there is a dispute over the PVoC inspection results, TÜV Rheinland can provide a third-party opinion to help resolve the issue.

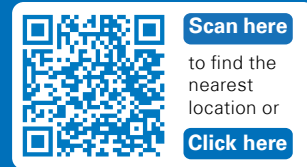
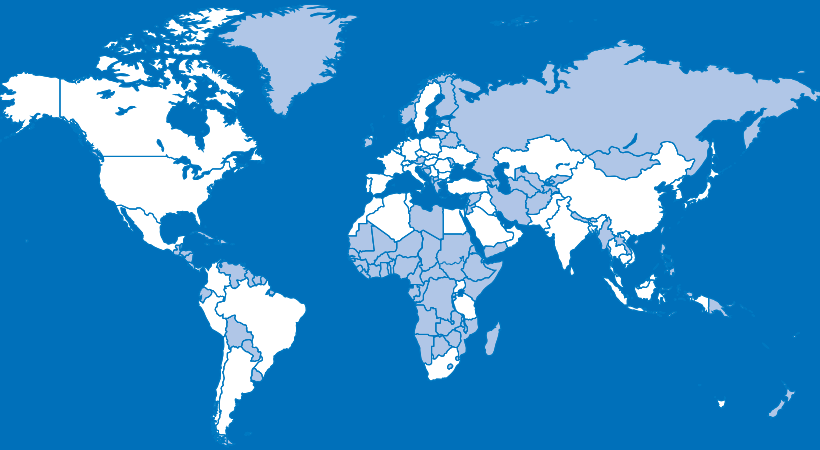
How can I stay informed about changes in import regulations and standards?

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TÜV Rheinland provides regular updates on changes to import regulations and standards that may affect your products.

Our Global Presence



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